

# 2015/2016

	Cannock Chase District Council	East Staffordshire Borough Council	Lichfield District Council	Newcastle-under-Lyme Borough Council	Staffordshire Moorlands District Council	Stafford Borough Council	South Staffordshire District Council	Tamworth Borough Council	City of Stoke-on-Trent Council	Staffordshire County Council	
	ZC	ZE	LF	NL	ZM	ZZ	ZS	TX	SK	GE	
Issued Penalty Charge Notices	Penalty Charge Notice Data										
	Penalty Charge Notices Issued On Street									15932	19763
	Penalty Charge Notices Issued Off Street									4146	
	Penalty Charge Notices Issued in Bus Lanes									2152	12641
	Total PCNs Issued									22230	32404
	Higher Band PCN's									13269	14451
	Lower Band PCN's									7042	5442
Number of Cases in Progress									4217	4446	
Paid Penalty Charges	Total Paid PCNS										
	Paid Penalties at Discount Amount									14567	24444
	Paid Penalties before Charge Certificate									12184	20163
Cancelled Penalty Charge Notice by Reason	Paid Penalties after Charge Certificate									1512	2759
	Disabled Badges Not Displayed Correctly									871	1522
	Discretionary/ Mitigating Circumstances										
	Permit Not Displayed Correctly										
	Pay & Display Ticket Not Displayed Correctly										
	Gone for Charge										
	Emergency										
	Error made when issuing or administering notice										
	Pay & Display Machine Fault found										
	Cashless System										
	Line / Sign discrepancies										
	Traffic Order Error										
	Untraceable Owner										
	Bankrupt										
	Resides Abroad										
	Stolen Vehicle										
	Written Off - Enforcement Agents/ Bailiffs										
	Abandoned Vehicle										
	Vehicle Breakdown										
	Exempt Vehicle										
	Loading/ Unloading Exemption										
	Adjudication Appeal Lost by Council										
	Adjudication Appeal withdrawn by Council										
Bus Lane Exempt Vehicle											
Bus Lane - Other											
Bus Lane Reviewer Error											
Disputed Penalty Charge Notices	Number of Informal Challenges Received									5636	5343
	Number of Informal Challenges Accepted									1389	611
	Number of Informal Challenges Rejected									4247	4732
	Number of Formal Representations Received									4734	6614
	Number of Formal Representations Accepted									1433	613
	Number of Formal Representations Rejected									3301	6001
	Percentage of correspondence responded to within 10 days									97.9%	98.7%
	Number of Cases considered by the Adjudicator									15	31
	Number of Cases Allowed by Adjudicator (Council Lost)									7	15
	Number of Cases Refused by Adjudicator (Council Won)									8	16
Summary Statistics	Number of Bus Lanes									27	1
	Number of Controlled Parking Bays									1185	
	Number of Dual Use Bays									39	
	Number of Residents Permit Bays									4372	
	Number of On Street Limited Waiting Spaces									1263	
	Number of On Street Pay & Display Parking Spaces									684	
	Number of Off Street Pay for Parking Spaces									3558	
	Number of Charge Certificates Issued									2177	2153
	Number of Order for Recoverys Issued									1412	1010
	Number of Warrants Issued									1881	922
	Percentage of cases disputed									34%	26%
	Percentage of cases cancelled									16%	11%
	Percentage of cases paid									66%	75%
	Percentage of cases in progress									19%	14%
Number of Penalty Charge Notice Disputed									7530	8321	
Number of Cancelled Penalty Charge Notices									3446	3514	
Percentage of payments received in discount period									84%	82%	