

# Lichfield District Council: Coronavirus Recovery Plan

	What we plan to achieve	What we plan to do	Who we will work with
<b>Maintaining key services</b>	<ul style="list-style-type: none"> <li>Mobile and flexible working becomes fully embedded in our culture</li> <li>Our services become more resilient</li> <li>Our customers will feel comfortable using new ways of accessing our services</li> </ul>	<ul style="list-style-type: none"> <li>Make it as easy as possible to deal with the council online and encourage people to do so</li> <li>Continue to offer ongoing support for the health and wellbeing of our staff and customers</li> <li>Learn from the experience and introduce measures to capture the positives, including the ability to work more flexibly</li> <li>Reduce accommodation costs through new ways of working and adapting property for alternative uses</li> <li>Harness and encourage the spirit and commitment shown by the Council and the Community in response to recovery</li> </ul>	<ul style="list-style-type: none"> <li>Our staff</li> <li>The voluntary sector and community groups</li> <li>Our customers</li> <li>Local Government Organisations</li> </ul>
<b>Helping those in need</b>	<ul style="list-style-type: none"> <li>People are supported to prevent them from being made homeless</li> <li>People are supported to manage debt and avoid financial hardship</li> <li>Vulnerable people have the support they need to remain safe and healthy</li> <li>People can exercise regularly</li> <li>Communities have clear leadership when needed</li> </ul>	<ul style="list-style-type: none"> <li>Promptly pay hardship funding and promote the use of Discretionary Housing Payments</li> <li>Promote debt management services and signpost to appropriate government support and benefit schemes</li> <li>Prepare for an increase in homelessness referrals and identify additional temporary housing for when homelessness cannot be avoided</li> <li>Encourage and facilitate the building of affordable housing</li> <li>Work with our partners to speed up the changes funded by Disabled Facility Grants</li> <li>Be visible and available to support our communities</li> <li>Give a greater focus to family-orientated physical activities, and encourage cycling and walking.</li> </ul>	<ul style="list-style-type: none"> <li>Bromford</li> <li>Registered Social Landlords</li> <li>Millbrook</li> <li>Freedom Leisure</li> <li>Staffordshire County Council</li> </ul>
<b>Supporting our businesses</b>	<ul style="list-style-type: none"> <li>Respond in a timely and appropriate manner</li> <li>Minimise the rise in unemployment</li> <li>People are ready and able to get back into work</li> <li>Visitors return to the district and its attractions</li> <li>Businesses survive and grow</li> <li>Independent traders are more resilient and able to adapt</li> </ul>	<ul style="list-style-type: none"> <li>Monitor, measure, understand and respond to the impact of the crisis</li> <li>Continue to promote Lichfield as a place to do business and to visit</li> <li>Implement national initiatives (e.g. business rate reliefs, business grants etc.)</li> <li>Provide or signpost ongoing advice and support to help business adapt (e.g. local business grants)</li> <li>Complete the Birmingham Road improvement works and begin to implement our City Centre Masterplan</li> <li>Monitor the effectiveness of our guidance on the safe use of towns, cities and open spaces</li> <li>Review our economic strategy and required interventions</li> <li>Work at pace to process planning &amp; building control applications and work with business to prioritise statutory inspections</li> <li>Promote local procurement</li> <li>Ensure prompt payment of invoices to our suppliers</li> </ul>	<ul style="list-style-type: none"> <li>Local Government Organisations</li> <li>Greater Birmingham and Solihull LEP</li> <li>Staffordshire and Stoke-on-Trent LEP</li> <li>Local businesses</li> <li>Lichfield BID</li> <li>Major land owners</li> <li>Local visitor attractions</li> <li>Greater Birmingham Chambers of Commerce</li> <li>Federation of Small Businesses</li> <li>Bromford Neighbourhood Coaches</li> </ul>
<b>Keeping you informed</b>	<ul style="list-style-type: none"> <li>People are regularly updated and informed</li> <li>Business have the information they need to survive and grow</li> <li>Staff are aware of changes to their work and how services are being delivered</li> </ul>	<ul style="list-style-type: none"> <li>Continue to update our website in response to changes in national and local guidance</li> <li>Provide ongoing social media content and links to communicate key messages</li> <li>Use printed media to offer assurance wherever there is a need</li> <li>Be available to respond to customer comments, questions and concerns</li> <li>Ensure clear concise and timely messaging about any changes in the alert status of Coronavirus as well as any government guidance</li> </ul>	<ul style="list-style-type: none"> <li>Local Government Organisations</li> <li>Local press and media organisations</li> <li>Local businesses</li> </ul>