

Your District Council 2023/24

Contracted Everyman Cinema



to come to Lichfield District achieved planning permission for the reuse of the Debenhams site for the new cinema and food and beverage outlets in the city centre.

Brought Burntwood and Friary Grange leisure centres back under direct control,

investing in **new facilities** including refurbished tennis courts and a soft play centre for children at Burntwood Leisure Centre, **increasing membership by 14%**.

Worked with partners

to commence work on a **Lichfield to Chasewater greenway** for walkers and cyclists.

We supported 115 people

to live independently with disabilities by approving over £1m of grants and completed **65** adaptations; halving the average time from enquiry to grant approval.

Awarded over £650k

to local voluntary and community organisations to be spent over the next three years **making a difference** in our communities.

Supported over 800 residents



of all ages through our various **health and wellbeing** programmes to get active, at low or no cost.

Responded to over **91,200**

customer calls, **6,084** live chats and served more than **7,800** customers face to face, **providing important support** and access to our services.

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Raised awareness

of knife crime and promoted anti-violence by bringing the Knife Angel to Lichfield district. Over **7,000 people visited the sculpture**, and over **1,200 school children** took part in educational workshops.

Investigated more than 1,100

incidents of environmental issues such as noise, odour and smoke, protecting the environment and public health.

Provided cost of living support

by working with our partners to design and launch dedicated online resources at www.lichfielddc.gov.uk/costofliving, which has already had **over 1,000** unique visitors.

Engaged with over 15,000 residents



on a range of topics, including our ambitious Lichfield District 2050 Strategy, our budget, design codes and leisure.

Processed over 1,000 planning applications,

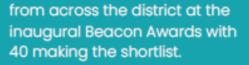
and **investigated 314 complaints** of planning breaches, helping to ensure the right type of developments are built in our district.

Provided housing advice



to 972 households, **assisted 382 people** to prevent homelessness and responded to more than 70 complaints about poor conditions in privately rented homes, **helping our residents to find homes** and challenging housing quality.

Celebrated businesses and community heroes





Kept Council Tax low

for Lichfield District Council in 2024/25, with the average household paying £3.71 a week towards our services, which is only 9% of your total Council Tax bill.

