

How the Council Tax is arrived at for your band

We are required, by law, to show the percentage change to your council tax bill to one decimal place. The actual increase for each authority is Staffordshire County 2.95%, Adult Social Care 3%, Staffordshire Fire 2.75%, and Lichfield District 3%. In this financial year the government have allowed District Authorities to raise council tax by up to 3% or the equivalent of £5 on a band D property.

2018 Adult & Social Care Charge increase explained

The Government allows the county council to increase its council tax charge by an additional 3% so long as the money raised is for the provision of adult social care. For adult social care authorities, council tax demand notices show two percentage changes: one for the part of the overall change attributable to the adult social care precept, and one for the part attributable to general expenditure.

The Adult Social Care Charge is calculated by taking the total amount you paid to Staffordshire County Council (SCC) last year (SCC + Adult Social Care Charge, shown as two separate charges on the front of your bill) and multiplying it by 3%. The 3% is then added to the amount you paid for Adult Social Care Charge last year to give you this year's charge.

For example, last year an average home (Band D) paid SCC a total of £1142.54 (SCC £1,088.93 + Adult Social Care Charge £53.61). 3% of the total paid to SCC last year is £34.28 and this is added to the £53.61 Adult Social Care Charge paid last year, to give a new charge of £87.89. Further information on the adult social care increase is at www.staffordshire.gov.uk/council-tax

How to Pay

Direct Debit	complete an instruction at www.lichfielddc.gov.uk/Residents/Council-tax
Debit or Credit Card	at www.lichfielddc.gov.uk and click on "£ Pay for it"
Automated payment line	0345 2340068
Post Office	using your Lichfield District Council payment card
Cash Deposit Facilities	available at District Council House or Burntwood Library in opening hours

General Information

Please inform us if there has been a change that may affect any discount, premium charge or your Local Council Tax Support, on this bill. It is an offence to obtain discount or reductions you are not entitled to. A penalty may be imposed if you fail to notify us of the change within 21 days.

Information on discounts and exemptions, along with an explanation of how your Council Tax is calculated and spent is available at www.lichfielddc.gov.uk. Paper copies are available on request.

You can apply for your instalments to be paid over 12 months. You must apply by email or in writing to the address below no later than the 10th March each year if you wish to pay April to March. After this date, the number of instalments we are able to offer will reduce. You must continue to pay your instalments on your previous bill until you are advised of your revised payments. Tell us if you are having problems paying your bill. We want to help you and may be able to offer revised instalments. Our contact details are below.

How to contact us

Tell us online www.lichfielddc.gov.uk/Residents/Council-tax	When you have moved address, to set up a Direct Debit, apply for/cancel single person discount and view your account activity.
Write to us at	Lichfield District Council, Customer Services Revenues and Benefits, Frog Lane, Lichfield, WS13 6YX
Phone Lichfield Connects	01543 308900
For enquiries about Summons/Liability Orders	01543 308885 / 308887
Email Address	revenues@lichfielddc.gov.uk

Data Protection and General Data Protection Regulation (GDPR)

The law allows us to process your ordinary personal data either because it is necessary to do so to perform a task carried out in the public interest, or in the exercise of official authority vested in us. Please read our privacy notice at www.Lichfielddc.gov.uk/rbprivacy on how we will use your personal data and who we may share it with.