

equality impact assessment

stage 1 quick check

questionnaire



If you are planning on making a change to an existing service or policy, or launching something new, fill out this quick questionnaire to find out if you need to complete a full equality impact assessment. You can also use this form to check your current services or policies.

To find out more about the legal background to equality impact assessments, or for advice on which of your current services should be assessed, read our equality impact assessment help notes.

Section 1: About you and your service area

Your name:	Lezley Hogg
Your service area:	Shopmobility
Your director/line manager:	Operational Services
Your cabinet member:	CLr Flowith

Section 2: About your plans

Name of service/policy you are assessing:	Charging for the use of Shopmobility Scheme
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Is it? (please delete as appropriate)

- A change to an existing policy/service

Who are the main users of your service/policy? (please delete any that are not appropriate)

- Mixture of residents and visitors, Shopmobility is aimed at all demographics

Please briefly describe why you are creating a new service/changing an existing service or reviewing current policy/service (where appropriate, include sources of evidence such as customer feedback):

With the introduction of shopping precincts and pedestrianised areas, it has become increasingly difficult to access all areas of the city for people with mobility impairment.

Shopmobility is a scheme that actively encourages inclusion and equality by providing free of charge, manual wheelchairs, powered wheelchairs and powered scooters to all people who consider themselves to have mobility problems (whether through disability, illness or injury) enabling them to continue to get around the City centre independently, with freedom, confidence and dignity and carry out everyday activities such as shopping or visiting the City without having to rely on friends or family.

As the provision of Shopmobility is not a statutory requirement there is no recognised performance standard to measure good provision. However as a council we are committed to enhancing the general quality of life of the people who live in, work in and visit our district and we want Lichfield District to be a place where all people thrive – physically, mentally, socially, spiritually and economically.

The service has been reviewed by members as part of the budget savings process – Fit for the Future and they recommend continuing to operate this service but to charge for its use to reduce its overall costs to the council

Section 3: Will your plans impact on any particular groups?

3a: ☒ Please fill in all boxes that apply in the table below. If any boxes don't apply, please leave blank.

Impact will be on all users

Hints & tips Think about who will benefit from or be affected by your plans/policy. Will any particular group be negatively affected, or not able to use the service? For further guidance please see Section 3 of the help notes.

Impact of plans	Will your plans have a positive impact on this group? If so please explain why?	Will your plans have a negative impact? If so please explain why? ☒ If there is a negative impact on any group(s), please complete section 4 for each group.
Groups of users		
Age ranges (Elderly and less mobile)		Introduction of a charge for the Shopmobility service may have a negative impact on low income persons who are more likely to be in this group. Those not able to purchase their own scooters.
Disability (physical, sensory or learning)		Introduction of a charge for the Shopmobility service may have a negative impact on low income persons who are more likely to be in this group. Those not able to purchase their own scooters.
Gender/sex		
Transgender/gender reassignment		
Race (includes ethnic or national origins, colour or nationality)		
Gypsies and travellers		
Refugees / asylum seekers		Introduction of a charge for the Shopmobility service may have a negative impact on low income persons who are more likely to be in this group. Those not able to purchase their own scooters.
Sexual orientation		
Religion or belief (includes lack of belief)		
Pregnancy and maternity		
Carers or the people cared for (dependants)		Introduction of a charge for the Shopmobility service may have a negative impact on low income persons who are more likely to be in this group. Those not able to purchase their own scooters.
Other		

3b: Further details

Please use this space to provide further details if necessary

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Section 4: Can you justify and evidence, or lessen any impact?

4a: ☒ If you have identified a negative impact(s) on any group(s) please complete the below table for each affected group. If any boxes don't apply, please leave blank. If you didn't identify any negative impact(s) on the previous page, skip to section 6.

Hints & tips Is there something you can do to reduce or alter any negative impact you have identified? *For example when we changed waste and recycling collections to kerbside collections, we offered disabled/less able people assisted collections.* Please list all the evidence you have gathered to support your decision(s) – this could include customer feedback, statistics, comparable policies, consultation results. If you don't have any evidence, please carry out appropriate studies and research to gather the evidence you need to support your decision(s). If you have no/insufficient evidence or cannot gather any, you will need to complete a full EIA. For further guidance, see Section 4 of the help notes.

Actions you need to take	We will make the following change(s) to the service/policy to reduce the negative impact. Explain the change(s) and the evidence you have to support your decision? ☒ Use section 4b below if you want to give more details.	We won't make changes as we can justify our decision and there are sound reasons behind our decision. Justify why and detail the evidence you have gathered to support your decision. ☒ Use section 4c below if you want to give more details.	There is a negative impact, and we cannot justify it and/or have no, or insufficient, evidence to support our decision. ☒ You will need complete a full equality impact assessment. See the help notes for more details.
Groups of users			
Age ranges (elderly and less mobile)	We will keep the charges in line with comparable neighbour services who have not experienced a fall in usage.		
Disability (physical, sensory or learning)	We will keep the charges in line with comparable neighbour services who have not experienced a fall in usage.		
Gender / sex			
Transgender / gender reassignment			
Race (includes ethnic or national origins, colour or nationality)			
Gypsies and travellers			
Refugees / asylum seekers	We will keep the charges in line with comparable neighbour services who have not experienced a fall in usage.		
Sexual orientation			
Religion or belief (includes lack of belief)			
Pregnancy and maternity			
Carers or the people cared for (dependants)	We will keep the charges in line with comparable neighbour services who have not experienced a fall in usage.		

Other (please specify)			
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4b: Further details on changes

Please use the space below to give more details on the changes you will make, if necessary:

4c: Further details on justification

Please use the space below to give more details on the justification/evidence you have gathered, if necessary:

Section 5: Your action plan

Help notes If, as a result of this assessment, you are going to adapt your plans or policy, please include details below. Please include a quick action plan and key dates that will show how you will review your decisions and when. Please include responsibility and expected outcomes. For full guidance on how to complete this section, please refer to the help notes.

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Section 6: Record your actions (delete as appropriate)

I have sent this to the equality officer for publication on the intranet and on www.lichfielddc.gov.uk	No	Yes
Date completed: 12/06/2013		